**However there are some important points to remember here:**

Affinity Health makes use of a Network of Doctors. Please ensure that you have obtained the most recent list of doctors in your area from our website.

Call 0861 11 00 33 to obtain pre-authorisation before utilising the GP benefit, this will ensure your plan is active.

The Affinity Health Provider Network consists of Dispensing and Scripting doctors. Should you utilise a dispensing GP please use the dispensary located in the doctor’s rooms to collect your medication (scripts cannot be collected at any other pharmacy).

The network doctor will claim directly from the insurance, however additional administration fees are sometimes charged by the practice, these are charged separately and cannot be recovered from Affinity Health.

Members can make use of out-of-network doctors as well, however there are some important tips to remember here:

The member will have to pay for the consultation, in full, up-front. R250 is claimable from Affinity Health, for assistance with reimbursements please email claims@affinityhealth.co.za.

Out-of-Network GPs are unfamiliar with cover rules, this means that they are unaware of exactly which medication is covered.

Using an Out-of-Network GP may increase the chance of having to pay excess for medication.

Members can have resin fillings done, however Affinity Health will only cover the value of amalgam fillings.

**NO COVER FOR IN-HOSPITAL DENTAL PROCEDURES.**

**Medical Society Benefit.**

Being an Affinity Health member gives you access to conveniently located centres with highly-skilled medical professionals that strive to provide quick service in a clean environment.

This service includes unlimited nurse consultations, basic eye tests, child nutrition and treatment for acute illnesses.

Centres are based in Kempton Park, Soweto, Impala, Bloemfontein, Mthatha, Durban, Pretoria, Alexandra, Rustenburg, Marikana, Cape Town, East London, Port Elizabeth and Delarey.

The medical professional can prescribe and dispense medication up to schedule 4.

**Pre-authorisation is required.**

Affinity Health works with a medicine formulary. This means that prescribed medication not on our formulary will not be covered, and that members may be required to make a co-payment.

Remember to ask your Network Doctor to prescribe medication in accordance with Affinity Health’s formulary.

Should you have any problems claiming medication contact Affinity Health on 0861 11 00 33, while you are at the pharmacy, so that one of our consultants can assist.

Remember that if members use a dispensing doctor the medication must be collected from the dispensary in the doctor’s rooms.

Note that the benefit covers 1 full mouth assessment or 1 scale and polish, 2 intraoral radiographs (x-rays), 3 extractions and 3 amalgam (silver) fillings per member per year.

Pre-authorisation is required, call 0861 11 00 33.

**Dentistry.**

**Pre-authorisation is required.**

Call 0861 11 00 33, press option 1 and then option 2 to speak to a pre-authorisation agent.

**Maximum benefit amounts:**

- Day-to-Day policy - R3000 per year.
- Hospital policy - R2500 per year.
- Combined policy - R4000 per year.